

LINCOLN UNIVERSITY

DEPARTMENT OF BUSINESS AND ECONOMICS

BA 308 – HUMAN RESOURCES MANAGEMENT

Course Units: 3 units

Semester: Summer 2012

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Office hours: By appointment

Catalogue Course Description:

This course is concerned with those concepts pertaining to the prudent management of a firm’s human resources. It deals with those being considered for positions, those parts of the firm, and those leaving. The concepts are found in the application of principles and norms for recruiting, selection, training, evaluation, and performance appraisal. The value of intra-firm contacts and discussion for matters of discipline and the negotiation of salary and wage matters are emphasized. Also covered are: labor relations, safety, supervision, incentive programs, federal and state regulation, particularly regarding discrimination, harassment, and environmental concerns. (3 units)

Prerequisites: None

Co-requisites: None

Instructional Materials and References: Dessler, Gary, “Human Resource Management,” 10th ed. (Upper Saddle River, New Jersey: Prentice-Hall, 2005). ISBN13: 978-0131440975

Companion Web Site: www.prenhall.com/dessler

This powerful Prentice-Hall Web site offers chapter-specific current events, Internet exercises, online study guide, and downloadable supplements.

Topical Outline: The course provides a complete, comprehensive review of essential personnel management concepts and techniques such as equal opportunity and the law, job analysis, recruitment and placement, testing, training and development, compensation, benefits and employee services, labor relations, employee safety and health, and International human resources. An integrating theme throughout the course is “The High Performance Organization: Building Better, Faster, More Competitive

Organizations through Human Resources.” A second integrating theme is that of creating competitive advantage by fostering employee commitment.

Instructional Methods: Lectures supported by PowerPoint slides, discussion groups, class handouts and accompanying exercises, written and/or video case studies, Internet based exercises and/or quizzes, walking field trips to local businesses and/or government agencies, and guest lectures when appropriate.

Assignments: Various chapter behavioral objectives and readings in the textbook, related course exercises, written cases and selected case questions to be answered will be assigned during the course. Particular attention should be directed to chapter behavioral objectives and summaries containing implications for managers since they help to organize the content of the chapters and to identify the most important information to be included in the course examinations. Completion of reading assignments prior to the class dates is essential not only to understanding the subject matter but also to enhancing the quality of participation in class.

Textbook Chapter Learning Objectives (10th edition):

****Chapters to be covered in course. Other chapters may be covered in lectures but will not be included in the content of quizzes or exams.**

****Chapter 1 The Strategic Role of Human Resource Management**

****Chapter 2 Equal Opportunity and the Law**

Chapter 3 Strategic Human Resource Management and the HR Scorecard

Chapter 4 Job Analysis

****Chapter 5 Personnel Planning and Recruiting**

Chapter 6 Employee Testing and Selection

****Chapter 7 Interviewing Candidates**

****Chapter 8 Training and Developing Employees**

****Chapter 9 Performance Management and Appraisal**

****Chapter 10 Managing Careers**

Chapter 11 Establishing Strategic Pay Plans

****Chapter 12 Pay-For-Performance and Financial Incentives**

****Chapter 13 Benefits and Services**

Chapter 14 Ethics, Justice, and Fair Treatment in HR Management

****Chapter 15 Labor Relations and Collective Bargaining**

****Chapter 16 Employee Safety and Health**

****Chapter 17 Managing Global Human Resources**

Assessment Criteria:

Grading Scale (Point/Grade Conversion):

100-95 A	76-74 C
94-90 A-	73-70 C-
89-87 B+	69-67 D+
86-84 B	66-64 D
83-80 B-	63-60 D-
79-77 C+	59 or <F

Assigned Grade Percentages:

- 25% Mid-term exam (chapters 1, 2, 5, 7, 8, 9)**
- 25% Final exam (chapters 10, 12, 13, 15, 16, 17)**
- 25% Written case studies**
- 15% Course exercises**
- 10% Attendance**

Course Standards: Students will be responsible to attend all lectures and complete the textbook chapter readings, mid-term examination, final examination, written and/or video case study analyses, Internet assignments and/or quizzes, and participate in class discussions and exercises, and field trips when applicable.

Integrity and Quality of Scholarship: Integrity of scholarship must be maintained at all times. Plagiarism (copying directly from an author's work) is not permitted. All written work is to be word-processed unless otherwise indicated and should reflect college-level ability in English structure, grammar, spelling, and sophistication of analysis.

Methods of Evaluating Students:

Attendance: Regular attendance at classes is essential. Excessive absences may result in lowering of the final course grade or even dismissal from class resulting in a loss of credit. Absences due to illness may be excused provided the absence excuses are accompanied by a licensed medical practitioner's signed note or letter attesting to the period of illness. Students are responsible for making up the class work missed.

Examinations: The mid-term exam covering chapters 1, 2, 5, 7, 8, 9, and the final exam covering chapters 10, 12, 13, 15, 16, 17 will each consist of short answer and/or essay questions evaluating the student's understanding of the basic concepts, terms, processes, and issues covered in the course.

Case Studies: Students are required to submit assigned case studies. Your case study solutions should cover the case scenarios in some detail, sources in addition to the class text should be used such as outside readings, computer searches, etc., the bibliographies, as well as facts and figures, must be documented by proper annotation

and referencing, and you should summarize the outcome or major concluding points of the case studies applying relevant concepts, theories, systems, strategies, and practical applications found in your textbook. You may submit attachments with your case studies, graphs, charts, etc., but sources must be properly documented.

Supplemental Materials: Handouts may be distributed during the class on HRM related topics as deemed appropriate by the instructor. You may be held responsible for the content of handouts on the course examinations.

Modification of the Syllabus: The instructor reserves the right to modify this syllabus at any time during the course. An announcement of any changes will be made in class.

NB (Note Well): Read all assigned chapters in preparation for the examinations without regard to lectures which may supplement rather than follow the text.

Electronic Devices: Cell phone ringers must be turned off while in the classroom and placed in a vibrating mode. If you must answer a call, please do so in the hallway outside the classroom where you will not disturb other students. Laptops are permitted in class but can only be used to run the textbook chapter outlines and/or take notes while the lectures are in progress unless otherwise instructed.

Meeting days/times: Tuesday/Thursday, 6:30 PM to 9:15 PM

Tuesday, June 5, Chapter 1, The Strategic Role of Human Resource Management

Thursday, June 7, Chapter 2, Equal Opportunity and the Law

Tuesday, June 12, Chapter 5, Personnel Planning and Recruiting

Thursday, June 14, Chapter 7, Interviewing Candidates

Tuesday, June 19, Chapter 8, Training and Developing Employees

Thursday, June 21, Chapter 9, Performance Management and Appraisal

Tuesday, June 26, Mid-term Examination (Chapters 1, 2, 5, 7, 8, 9)

Thursday, June 28, Chapter 10, Managing Careers

Tuesday, July 3, Chapter 12, Pay for Performance and Financial Incentives

Wednesday, July 4, Independence Day (Holiday)

Thursday, July 5, Chapter 13, Benefits and Services

Tuesday, July 10, Chapter 15, Labor Relations and Collective Bargaining

Thursday, July 12, Chapter 16, Employee Safety and Health

Tuesday, July 17, Chapter 17, Managing Global Human Resources

Thursday, July 19, Final Examination (Chapters 10, 12, 13, 15, 16, 17)

Saturday, July 21, Seven Week Summer Session Ends

ALL ASSIGNMENTS DUE; NO EXCEPTIONS!

Date Syllabus Was Last Reviewed: May 27, 2012