



Lincoln University

BA 351 – Digital Marketing

COURSE SYLLABUS

Department of Business and Economics
Fall 2021

Credit:	3 units (45 lecture hours)
Instructor:	Dr. Alexander Anokhin
Lecture Schedule:	Monday, 9:00 – 11:45 am
Office Hours:	Monday, 11:45 am – 12:45 pm
E-mail:	aanokhin@lincolnuca.edu
Recommended textbooks:	Ira Kaufman, Chris Horton, (2015), “Digital Marketing: Integrating Strategy and Tactics with Values”, Routledge (ISBN: 978-0-415-71674-1; 978-0-415-71675-8)
Revised:	August 10, 2021

Catalog description

The course focuses on important concepts and best practices in the use of digital marketing tools and techniques relevant to a business. It introduces students to various online marketing channels including search engine optimization (SEO), search engine marketing (SEM), mobile marketing, email marketing, and social media marketing. (3 units) *Prerequisites: BA 304, BA 350*

Course Overview

Digital age has brought with it a dramatic shift in marketing. Wealth of data generated online allow for unprecedented levels of customer centricity, new channels of distribution, and pricing options. These changes are not “tactical”, they require a fundamental re-evaluation of marketing strategies. In this course we will obtain a working knowledge of challenges and opportunities internet present to modern companies, as well as acquire practical skills of managing online marketing campaigns and data analysis.

Course Learning Outcomes¹

¹ Detailed description of learning outcomes and information about the assessment procedure are available at the [Center for Teaching and Learning](http://ctl.lincolnuca.edu) website (ctl.lincolnuca.edu).

Upon completion of the course students will be able to:

1. Formulate a data driven digital marketing strategy (PLO 1)
 - *Assessment Activities:* Course project, home assignments
2. Identify channels suitable for company's marketing objectives (PLO 1)
 - *Assessment Activities:* Course project, home assignments
3. Track campaign performance using appropriately selected KPIs (PLO 1)
 - *Assessment Activities:* Course project, home assignments
4. Create paid search, paid social, content, and email marketing campaigns (PLO 1)
 - *Assessment Activities:* Course project, home assignments
5. Optimize digital marketing campaigns through A/B testing (PLO 1)
 - *Assessment Activities:* Course project, home assignments
6. Effectively present digital marketing strategy to stakeholders (PLO 3).

Procedures and methodology

Lecture method is combined with in-class discussions, pre-class and post-class home assignments of various kinds. Core concepts identified from textbooks and supplementary sources will be applied to the real-life situations during class activities. This class is practical in nature: in-class demonstration of various digital marketing tactics will be organized and are essential for the class success.

Assignments and projects require students to actively use resources of the library. Detailed guide to business *resources of the library* as well as the description of Lincoln University approach to *information literacy* are available at the [Center for Teaching and Learning](http://ctl.lincolnuca.edu) website (ctl.lincolnuca.edu).

Class Rules

1. Class attendance is required. Attendance will be taken each class at a time chosen by the instructor.
2. Students are required to arrive to class on time.
3. Submissions of home assignments will be conducted via the course website only (Canvas). No hard copy or email submissions will be accepted.
4. All quizzes, exams, assignments, and projects must be completed and handed in on time. Late submissions will result in lower grade (each day of delay costs 4% points).
5. Detected cheating/plagiarism will result in "F" for the assignment.

Course Project

The course project is an essential part of the course. Either individually or in groups (depending on the number of students in class) you will prepare a digital marketing strategy for an existing company. The company must be selected by the third week of the course (preferably, sooner). A more detailed explanation of course project requirements will be provided in class.

Final Exam

The exam will consist of a case study. Tasks will be based on lectures, assigned chapters and supplementary reading.

Assessment Criteria

All assignments, quizzes, projects and exams are evaluated using the indicated system:

94-100	A	73-76	C
90-93	A-	70-72	C-
87-89	B+	67-69	D+
83-86	B	60-66	D
80-82	B-	0-59	F
77-79	C+		

Tentative Weights

Final grade will consist of the following components:

Homework	50%
Project	25%
Final Exam	25%

Letters of recommendation

Letters of recommendation will be provided upon request only to students, who have completed all course requirements and obtained a total score of not less than 94%.

Course Outline

	Topic
1	a) Introduction. b) Digital marketing mindset: How internet, social media, mobile platforms, and data change marketing?
2	Customer strategy and digital marketing channels
3	Search engine optimization
4	Social media
5	Paid Search
6	Content marketing
7	Google Analytics
8	Metrics and Tracking
9	Marketing Analytics
10	Testing and Experimentation
11	CRM and Email marketing
12	Digital Funnels
13	Campaign planning and budgeting
14	Course Project Presentation
15	Final Exam